#### www.imperialsecurity.com.au

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### **CAPABILITY STATEMENT**

<sup>66</sup> This Business Capability Statement highlights our organisation's experience and capacity to service our customers. <sup>99</sup>



# Introductory statement

Imperial Security & Fire is a second generation Australian owned company that has been in operation for over 35+ years in the electronic security industry. Since 1984, we have been providing all manner of electronic security solutions to both our commercial and residential clients across Greater Sydney and beyond, successfully forging long

standing relationships with our clients, allowing us to develop a comprehensive understanding of your sites and assets.

Our after sales service we consistently provide to our clientele is something we are particularly proud of, in varied industries including both corporate, retail and residential premises, both large and small.

We have a sound approach to business practice and strive for excellence in everything we do.



**Mission statement** 



The mission of Imperial Security is to provide clients the peace of mind that's afforded to living & working in a safe and secure environment, using technology to improve lives and provide asset protection with support that is unrivalled and second to none in the security industry.



# **Products and services**

Imperial Security & Fire is focused on delivering and understanding the needs, objectives, priorities & expectations of our clients. Our products and services include:



**ACCESS CONTROL** - Residential & Commercial IP Video Intercom Systems, Keyless Entry Systems, Bluetooth Readers, Bio Metric Readers, Licence Plate & Facial Recognition Cameras and the provision and complete management of access fobs and/or cards



**CCTV** - AI Cameras, Industry grade IP Cameras, Network Video Recorders, Complete Video Management Software Solutions & Self-Managed Solutions



**ALARM SYSTEMS -** Provision & Installation of leading alarm systems with monitored & self-monitored options, servicing, and the option of continued Programmed Maintenance



**PORTABLE & FIXED 4G SOLAR SOLUTIONS** - Fully equipped monitored & self-monitored solar/battery powered 4G CCTV solutions for the continual protection of construction sites and any site where traditional power may not be available



**ALARM SCREENS** - Unique Imperial Security Alarm Screens, providing residential premises a perimeter protection option, allowing windows to be open whilst your security system is armed



**MONITORING SERVICES** - Professional 24/7 Grade 1 Back to Base alarm monitoring solutions including Remote Video Monitoring/Video Verification incl. Virtual Patrols and Patrol Response



MANPOWER - 24/7 Guarding Duties, Patrol Response & Static Guard services



#### **PREVENTITIVE MAINTENANCE PROGRAMS** - Tailored preventative maintenance programs to

ensure all electronic security systems are running effectively, preventing unplanned downtime and the

continual protection of people and assets



**FULL SYSTEM INTEGRATION** - All in one solutions for existing or new CCTV, Access Control & Alarm Systems, allowing for an 'all-in-one' easy to manage on-site security system



### **REMOTE MANAGEMENT SERVICES -**

Secure Cloud Storage Solutions, Web Based Software

Solutions, Telephone & Online Support



## **OUR CLIENTS INCLUDE:**

Imperial Security & Fire has over 60 years experience collectively and has worked with a wide variety of businesses in providing professional security solutions for clients in multiple industries, including (but not limited to): **Food Distribution Facilities, Aged Care Facilities, Malls and Shopping Centres, Hotels & Bars, Car Dealerships, Strata & Commercial Tenancies, Health & Fitness Centres, High-Risk Environments, Multi-Level Residential Apartment Buildings, Office & Professional Suites.** 





Imperial Security Services Pty Ltd



PO Box 3119, Kirrawee NSW 2232





### Memberships, Registrations & Certifications

ASIAL Platinum Membership (Australian Security Industry
Association Limited) - to earn this status, a minimum 25-year track
record is required, and Imperial Security & Fire are 1 of only
48 companies Australia wide to hold this status

Security Industry Master Licence - (Security Licencing and Enforcement Directorate) Governed by NSW Police. Director and all Technical Staff meet ASIAL licencing requirements.

Director and all Technical Staff meet ACMA Licencing requirements (Australian Communications and Media Authority).

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